



Order Management

Manage every aspect of your order management process in one fully integrated system that keeps your business lean, efficient, transparent, and under control.

- Access your order management data anytime from anywhere
- Know where everything is with order details
- Send real-time order status updates to customers
- Sales order entry & invoicing
- Open order reporting
- Easily apply router changes to rate tables
- View part supply & demand on order from POs & work orders
- Part cross-reference enables order entry by inventory or vendor part number
- Use customer or prospect master to keep orders consistent
- Integrate with EDI for simple sales order entry
- Instantly send invoices & shipping schedules via EDI
- Track customer buying patterns with detailed sales order/billing histories
- Review open orders by type
- Track orders shipped &/or invoiced in real time
- Automatically apply price changes to open orders
- Improve forecasting accuracy with business reporting/ analytics
- Automate manual order management
- Avoid overstocks & stockouts
- Track inventory quantities across multiple locations & sales channels
- Flexible order entry to handle blanket orders
- Print multiple lines of PO descriptions
- Pre-set credit limits for each customer
- Line item shipping schedules
- Multiple pricing schemes
- Quantity price breaks
- Contract pricing
- Alternative discount methods
- Time & material billing
- Down payment billing - progress payments
- Direct link to AR & general ledger
- Unlimited text descriptions
- Sales Order Acknowledgment forms
- Credit card transactions
- Tons of reporting capabilities
- Integrated with Shipping to ship orders on time
- Integrated with Accounting for easy invoicing & billing

BENEFITS

- Build customer confidence & trust
- Use to win more orders to grow your business
- Improve inventory management
- Cut costs
- Improve shop floor efficiency
- Improve customer service